UK Health Security Agency

Cold-Health Alert summary action card for providers: care homes and other adult social care residential settings

This is a summary of the suggested actions for each Cold-Health Alert level. Check the Cold-Health Alert action card for providers for more detail, including the required actions for winter preparedness and adapting actions to your service as appropriate.

Summary actions for Yellow Alert

- ☐ Confirm that staff are aware of contingency plans and received the Cold-Health Alert
- ☐ Use the Cold-Health Alert impact matrix to inform the local risk assessment for, and response to, cold weather
- ☐ Activate business continuity plans and emergency plans as required
- ☐ Monitor temperatures inside buildings especially where people spend most time and aim to keep to 18°C (for example by keeping windows and doors closed to reduce draughts)
- ☐ Prioritise maintenance of heating systems to keep rooms being used warm
- ☐ Ensure that clients have access to other ways of keeping warm (for example blankets and warm drinks) as needed
- ☐ Activate road or pavement gritting to allow access to critical services and pedestrian hotspots, if ice and/or snow occur

Summary actions for Amber Alert

- ☐ Continue Yellow Alert actions
- ☐ Support staff to determine how and where to prioritise travel, especially if ice and/or snow occur

Summary actions for Red Alert

- ☐ Continue Amber Alert actions
- ☐ Follow all local emergency response plans and feed into local (and, where appropriate, national) coordination and response